



# Net Health<sup>®</sup> Therapy (formerly ReDoc<sup>®</sup> powered by xfit<sup>®</sup>) Delivers for Mason District Hospital

A rural critical access hospital finds cutting-edge solutions for outpatient therapy through an Electronic Health Record (EHR) partnership with Net Health Therapy



Having a system that encompasses everything from scheduling to billing to patient intake to documentation has made our Rehabilitation Services Department be more productive and it has made it a more well-rounded and complete business."

*Douglas Kosier*  
CEO of Mason District Hospital

## The Challenge

Mason District Hospital, a 25-bed rural critical access facility in Havana, Illinois, found itself at a crossroad where the antiquated pen and paper methods of the past needed to give way to a technological solution to further drive efficiencies and guide the quality of patient care into a new era.

As staff across the board worked tirelessly to stay on top of manual processes with billing, scheduling, patient reporting, and keeping up with the everchanging compliance landscape, it was time for a change, said Marcie Ganson, PT, DPT, MBA, Director of Rehabilitation Services & Fitness, Health & Wellness Center for the hospital. "We needed an efficient outpatient therapy EHR product capable of seamless integration with other systems."

Mason District Hospital considered generic EHR options, but the inability of these products to meet the specialized needs of outpatient therapy was a deal-breaker. The hospital really needed:

- A forward-looking system that accommodated changing rules, regulations, and market opportunities in the rehab therapy space
- Dedicated and tailored support ready to assist the staff in their various roles with the transition to a new EHR
- A reliable partner ready to meet the hospital's existing clinical documentation needs specific to rehab therapy

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## The Solution

This inflection point in the facility's history spurred a game-changing decision to begin a partnership with a highly customized and efficient outpatient rehab therapy EHR solution— Net Health Therapy (formerly ReDoc powered by xfit).

Net Health Therapy delivered. The application seamlessly integrated with CPSI, the hospital's current inpatient EHR. Net Health Therapy, a turn-key solution, offered:

- Consistent updates and upgrades to comply with changing rules and regulations, especially related to Merit-based Incentive Payment System (MIPS)
- Embedded functional tests that quantify performance improvements to justify ongoing insurance coverage
- Integration with Focus On Therapeutic Outcomes (FOTO) to benchmark progress and motivate patients with easy to digest charts and graphs
- Easy-to-use scheduling and billing modules
- Streamlined intake process, allowing therapists to save time and refocus attention on patients rather than administrative tasks
- Reliable and fast application thanks to the cloud-based platform

The Net Health Therapy team, led by a dedicated project manager, offered the support Mason District Hospital's staff needed during the transition of adopting a new documentation system. The team's expertise and guidance helped the staff become comfortable with the new software and fully leverage the feature benefits at their fingertips in Net Health Therapy.

## The Results

Not only did Mason District Hospital experience qualitative benefits, but the numbers speak for themselves. In 2018, Mason District Hospital made the switch from ReDoc classic to Net Health Therapy. Since they made the switch, Mason District Hospital's outpatient rehab therapy department has experienced:

**10+ minutes**  
of time savings  
with each patient  
intake evaluation

**23% growth**  
in number of  
speech therapy  
patients

**12% annual  
growth**  
in number of all  
therapy patients



The best part about working with the Net Health team is the people. The communication is top-notch, personalized, and it's clear the company is invested in the partnership. Net Health Therapy delivered on exactly what they said it was going to do.”

*Marcie Ganson, PT, DPT, MBA  
Doctor of Physical Therapy Director  
of Rehabilitation Services & Fitness,  
Health, & Wellness Center*



Net Health Therapy is thorough, intuitive, customizable, efficient, flexible, and easy to use at point of care.

*Randy Goodman, Physical Therapist at Mason District Hospital*

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