Hospice software built for hospices from the ground up.

Time is precious, and every second should be spent helping people live life to the fullest in their final days – not struggling with clumsy software. Optima Hospice was built from the ground up for hospices, so clinicians have exactly what they need at their fingertips, and are not forced to fill out unnecessary fields or use frustrating workarounds. Compliance-driven alerts stop clinicians from leaving out necessary information, so you can be confident that documentation is always complete and billing claims are always clean. Plus, clinicians can be fully mobile with offline charting capabilities if needed.

Key Benefits

- **Greater operational efficiencies** through streamlined business processes for referral management, scheduling, documenting and billing
- **Effective compliance checks** throughout the system with alerts and visual guidance for back office staff, field clinicians and supervisors
- **Reduced preparation time** for paperless IDG meetings
- **Improved reimbursement** by ensuring compliance of timely Notice of Elections filings
- **Better outcomes** with hospice-specific clinical content and care plan-driven documentation
- **Deeper business insights** into productivity and profitability through real-time data available in role-based, customizable dashboards
- **True mobile access** from virtually any device or operating system while connected or disconnected

Intake / Referral Management

- Intuitive Admissions: Decrease frustration while enforcing compliance with intuitive admissions that guide intake staff through a new admit.
- Trend Tracking: Monitor and drill down on referral details with a dashboard view of the number of referrals admitted, pending intake or not admitted, so you can determine which issues need attention.
- Timely Notice of Elections: Prevent lost revenue due to late filing of NOEs with auto alerts that prompt you to file the NOE within five days of the patient being admitted.

Scheduling

- Flexible Scheduling: New patients can be set up quickly with information automatically brought over from Intake.
- Personalized View: Clinicians can view their daily / weekly / monthly schedule at-a-glance, and simply click on an appointment to drill into that patient's information.
- Actionable Calendar: With the ability to create a visit note directly from the appointment, clinicians can run their day directly from the schedule.

Documentation

- Connected Documents: All documentation from all disciplines rolls up under the patient record, so the care team always has access to the information they need for an IDG meeting, without having to pull reports.
- Simplified Navigations: Comprehensive screens enable clinicians to flow through the visit without having to click into separate screens.
- Anytime, Anywhere Access: Keep clinicians informed with online or offline access to patient information from virtually any device.

Clinical Oversight

- Hard Stops and Alerts: Configurable hard stops block clinicians from finalizing visits until they're complete, so all documentation is complete.
- Enforce Comprehensive Assessments: Ensure clinicians are completing comprehensive assessments every 15 days, and rest assured knowing their documentation is specific and detailed.
- Auto-Generated Forms and Surveys: Patient information, automatically pulled from documentation, is used to pre-populate IDG forms and CAHPS surveys, giving all disciplines insight at all times.

Billing

- Timely Billing: Automatic UB-04 population reduces the burden on billers to gather necessary information before submitting a claim, which speeds up billing.
- Real-Time Revenue Insight: Real-time billing reports serve up the latest information so billers understand what revenue is coming in, and are alerted if a claim is missing information or suspended.
- Pre-Screened Auditing: Pre-screen claims when generating a batch to identify missing items before they affect revenue.

Reporting

- Role-Based Dashboards: Give users easy access to the information they need, including patient demographics, referral stats and forms or re-certifications due.
- Clinical Comparison: See which clinicians routinely reject system-recommended additions to the care plan so you can identify if additional training is needed.
- Data Flow from Patient Forms: Revolutionize your operations with our living care plan that pulls information from the point-of-care and uses it to identify key trends or generate quarterly reports.

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